

## ***MiDAS Auto Attendant***

*Advanced voice messaging solutions for business*



**Communicate and  
take messages from  
your callers -  
24 hours a day,  
7 days / week**

***MiDAS Auto Attendant*** provides a business or organization with the ability to handle incoming calls and take messages without the need for a switchboard operator.

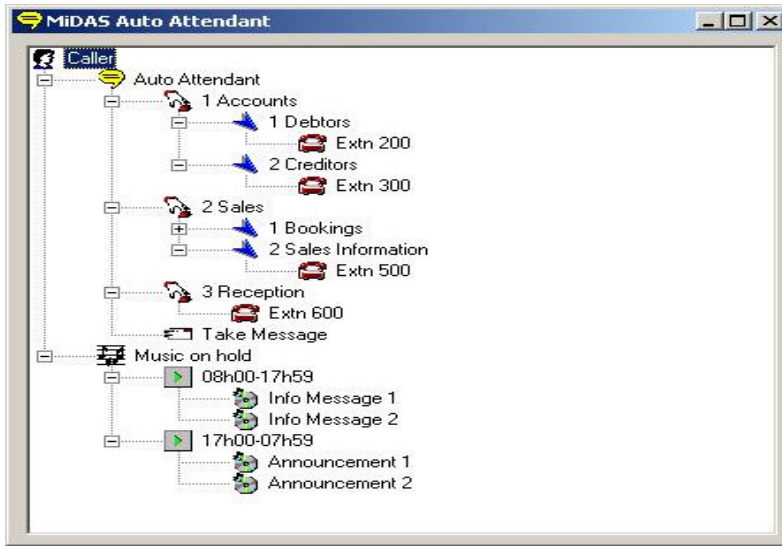
Customised prompts direct callers to the appropriate destination extension(s) or hunt group(s). Alternate voice prompts can be played on weekends or after hours. Voice prompts can be switched automatically on a daily basis, for instance between female and male voices.

Additional menu options can be enabled to take messages or allow a caller via a password to retrieve these messages remotely. The system can also forward these messages via e-mail in WAV format so they can be played through a PC's speaker.

Voice prompts can be changed by the System Administrator remotely as and when necessary. This can be carried out using a telephone or via e-mail with a WAV file attachment.

By connecting the ***MiDAS Auto Attendant*** to the PABX music-on-hold interface, advertisements or announcements can be played continuously. These may be changed by accessing the auto attendant system either remotely via telephone or by e-mail and can be scheduled to switch over or repeat on preset dates or specific times of day.

## Flexible System Configuration



## Modular System Infrastructure

### Voice Communications interface

The well proven Intel Dialogic Voice Platform upgradeable in 4, 8 or 16 port increments can accommodate analogue and digital PABX integration

### Application Program

A Windows 32 bit application, the MiDAS Auto Attendant uses ActiveX technology that can support an unlimited number of configurations and worldwide PABX integration. Voice clarity is excellent using Pulse Code Modulation at 64Kbps

### PC Platform

Industry standard Pentium PC technology (true IBM compatible supporting up to 64 Voice Channels)

### Operating System

Microsoft Windows 2000 Professional

***MiDAS Management Systems is a leading supplier of Telephone Management and Voice Messaging Systems to the Telecommunications industry. For further information please contact us at:***

**Tel: +27 11 807 5576**

**Fax: +27 11 807 5580**

**email: [info@midasmanagementsystems.com](mailto:info@midasmanagementsystems.com)**

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